today it is widely accepted that IT systems should be implemented correctly and regularly maintained. How you do this is relatively straightfoward; employ in-house technical support, outsource, or a combination of both.

Electro-Comm Digital works with business users who need additional resources but cannot justify employing full time IT support. Our portfolio includes managed services, remote and on-site support.

remote monitoring and support

Increasing hostile invasion and malicous damage to business identity demands constant vigilance. It is our responsibility to keep our client's IT operations running efficiently, including administration tasks, 24/7 system monitoring and applying remedial action when necessary. Electro-Comm Digital meets the most rigorous customer requirements and if a problem can't be resolved remotely, telephone and/or on-site assistance is provided promptly.

a service promise

on-site services Electro-Comm Digital's code of practice is to supply IT solutions which focus directly on the issues raised by our customers. On-site services form a very large part of our business and our technical support team are able to support your decision making process, providing advice on best practice and latest technology. We deliver the skill and expertise associated with our accreditations.

network services From the initial planning stage to process completion, whether your requirement is for cabling, installation, expansion, wireless, or VPN technology Electro-Comm Digital has the expertise to deliver.

on-site support either by service contracts, special projects ad–hoc/housekeeping call out, out-source solutions and installation services. Count on our experience, use us, save money. **We deliver!**

ec

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configuration, migration and upgrades

Replacing or enhancing systems can be time consuming, expensive and unpredictable.IT protection and best practice policies are vital to security and need planning to guarantee success. Electro-Comm Digital guide and assist you to pin-point your business needs and will deliver a clearly documented and tested result.

microsoft Our accreditation as a Microsoft Certified Partner means we are recognised as a provider of Microsoft technologies. Microsoft's suite of server and desktop systems has been designed to provide an integrated usage environment. Electro-Comm Digital will guide your decision making process by assessing your existing IT infrastructure and business demands alongside product features and benefits and the logistics of implementation.